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Approved for use through 10/31/2002. OMB 0651-0031  
U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

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<b>TRANSMITTAL FORM</b> <i>(to be used for all correspondence after initial filing)</i>	Application Number	09/820,429	
	Filing Date	March 28, 2001	
	First Named Inventor	John M. Mela	
	Group Art Unit	3625	
	Examiner Name	M. Thein	
Total Number of Pages in This Submission	11	Attorney Docket Number	PA2375US

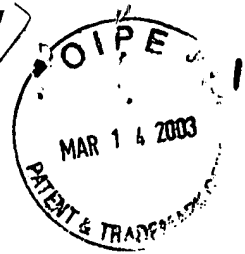
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<input type="checkbox"/> Extension of Time Request	<input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address	<input checked="" type="checkbox"/> Other Enclosure(s) (please identify below):
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<input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	Total page number does not include postcard.	

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UNITED STATES PATENT AND TRADEMARK OFFICE

14/2  
8/5  
4/15/03

APPLICANT: John M. Mela  
SERIAL NO.: 09/820,429  
CONF. NO.: 5043  
FILING DATE: March 28, 2001  
TITLE: Bounceback Detection in Online Product Configuration  
EXAMINER: M. Thein  
ART UNIT: 3625  
ATTY. DKT. NO: PA2375US (21113-05687)

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**AMENDMENT A**

Sir:

In response to the Office Action mailed on December 12, 2002 (paper #2), please amend the above-identified application as follows and consider the following remarks: